#### HAUCK AUFHÄUSER LAMPE PRIVATBANK AG

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#### **Other Private Banking locations:**

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Online Banking Customer Support

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# WELCOME TO OUR ONLINE BANKING



# Online Banking at Hauck Aufhäuser Lampe – modern, safe, individual.

Comprehensive and individual service, fast and direct communication and maximum security - you can expect this not only in personal contact with us, but also from our online banking.



The modern online banking service from Hauck Aufhäuser Lampe offers you convenient access to your finances anytime and anywhere, regardless of location or opening hours - via computer, tablet and smartphone.



### Personal Mailbox

The postbox largely replaces the paper-based letter contact. You can call up account statements and other documents conveniently from home at any time. You can be informed by e-mail when there are new messages in your mailbox.



# Mobile App

All functions and services are also available as Mobile App for Android and iOS. This gives you even more flexibility and independence in your financial transactions.



# Individual Dashboard

With our individual dashboard, you can always keep an eye on all account and custody account data relevant to you. You can add or remove those detailed views that are important to you personally, as you wish and on an individual basis.



## Interactive Portfolio Evaluation

Our interactive portfolio evaluation provides you with a detailed Overview of your asset structure as a whole and the performance of different portfolios in detail. In addition, you also receive data on historical portfolio performance with a selectable evaluation horizon.



# Multibanking

With the multibanking function, you can also integrate your accounts and securities accounts with most other banking institutions into your online banking at Hauck Aufhäuser Lampe. This allows you to see all your accounts and custody accounts at a glance in Hauck Aufhäuser Lampe's online banking and keep track of them at all times.



## Chat Function

Do you have any questions about your online banking or our range of products and services? With our chat function, you can reach a competent contact person personally during our service hours. Or you can get support from your advisor via the co-browsing function.