



HAUCK & AUFHÄUSER

PRIVATBANK SEIT 1796

Zeitraum: Q1 2020

Date	Dedicated Interface (XS2A API)								Online Banking Portal		
	DownTime (%)	Response Pis (ms)	Response Ais (ms)	Response Piis (ms)	ErrorRatio Pis (ms)	ErrorRatio Ais (ms)	ErrorRatio Piis (%)	ErrorRatio Total (&)	Response Pis (ms)	Response Ais (ms)	Response Piis (ms)
01.01.2020	0	0	0	0	0	0	0	0	595	109	116
02.01.2020	0	0	0	0	0	0	0	0	1010	101	116
03.01.2020	0	0	0	0	0	0	0	0	930	124	176
04.01.2020	0	0	0	0	0	0	0	0	534	128	178
05.01.2020	0	0	0	0	0	0	0	0	464	161	277
06.01.2020	0	0	0	0	0	0	0	0	782	143	227
07.01.2020	0	0	0	0	0	0	0	0	982	115	132
08.01.2020	0	0	0	0	0	0	0	0	782	379	1180
09.01.2020	0	0	0	0	0	0	0	0	746	106	108
10.01.2020	0	0	0	0	0	0	0	0	866	224	575
11.01.2020	0	0	0	0	0	0	0	0	510	130	166
12.01.2020	0	0	0	0	0	0	0	0	423	112	154
13.01.2020	0	0	0	0	0	0	0	0	1070	112	136
14.01.2020	0	0	0	0	0	0	0	0	801	164	284
15.01.2020	0	0	0	0	0	0	0	0	734	116	135
16.01.2020	0	0	0	0	0	0	0	0	861	795	2180
17.01.2020	0	0	0	0	0	0	0	0	1326	451	1122
18.01.2020	0	0	0	0	0	0	0	0	619	75	83
19.01.2020	0	0	0	0	0	0	0	0	583	116	229
20.01.2020	0	0	0	0	0	0	0	0	958	117	154
21.01.2020	0	0	0	0	0	0	0	0	1073	79	82
22.01.2020	0	0	0	0	0	0	0	0	985	240	577
23.01.2020	0	0	0	0	0	0	0	0	920	84	82
24.01.2020	0	0	0	0	0	0	0	0	1105	570	1539
25.01.2020	0	0	0	0	0	0	0	0	574	93	110
26.01.2020	0	0	0	0	0	0	0	0	504	118	184

27.01.2020	0	0	0	0	0	0	0	0	0	878	119	144
28.01.2020	0	0	0	0	0	0	0	0	0	872	341	1175
29.01.2020	0	0	0	0	0	0	0	0	0	1080	1065	2859
30.01.2020	0	0	0	0	0	0	0	0	0	1174	124	160
31.01.2020	0	0	0	0	0	0	0	0	0	932	104	126
01.02.2020	0	0	0	0	0	0	0	0	0	574	100	160
02.02.2020	0	0	0	0	0	0	0	0	0	612	105	136
03.02.2020	0	0	0	0	0	0	0	0	0	1427	188	461
04.02.2020	0	0	0	0	0	0	0	0	0	915	436	1038
05.02.2020	0	0	0	0	0	0	0	0	0	1226	468	868
06.02.2020	0	0	0	0	0	0	0	0	0	1014	947	2637
07.02.2020	0	0	0	0	0	0	0	0	0	1059	117	139
08.02.2020	0	0	0	0	0	0	0	0	0	562	130	376
09.02.2020	0	0	0	0	0	0	0	0	0	748	97	140
10.02.2020	0	0	0	0	0	0	0	0	0	1307	455	877
11.02.2020	0	0	0	0	0	0	0	0	0	1369	508	1260
12.02.2020	0	0	0	0	0	0	0	0	0	1363	481	796
13.02.2020	0	0	0	0	0	0	0	0	0	1191	541	1545
14.02.2020	0	0	0	0	0	0	0	0	0	873	132	134
15.02.2020	0	0	0	0	0	0	0	0	0	512	106	159
16.02.2020	0	0	0	0	0	0	0	0	0	612	98	118
17.02.2020	0	0	0	0	0	0	0	0	0	1207	280	1823
18.02.2020	0	0	0	0	0	0	0	0	0	1269	667	2545
19.02.2020	0	0	0	0	0	0	0	0	0	1548	1051	2961
20.02.2020	0	0	0	0	0	0	0	0	0	943	107	121
21.02.2020	0	0	0	0	0	0	0	0	0	1089	136	185
22.02.2020	0	0	0	0	0	0	0	0	0	664	122	143
23.02.2020	0	0	0	0	0	0	0	0	0	762	105	108
24.02.2020	0	0	0	0	0	0	0	0	0	1554	500	1149
25.02.2020	0	0	0	0	0	0	0	0	0	1341	323	1307
26.02.2020	0	0	0	0	0	0	0	0	0	1086	130	163
27.02.2020	0	0	0	0	0	0	0	0	0	1443	129	130
28.02.2020	0	0	0	0	0	0	0	0	0	1184	126	146
29.02.2020	0	0	0	0	0	0	0	0	0	558	174	368
01.03.2020	0	0	0	0	0	0	0	0	0	657	105	107
02.03.2020	0	0	0	0	0	0	0	0	0	1077	372	976
03.03.2020	0	0	0	0	0	0	0	0	0	1429	472	1155
04.03.2020	0	0	0	0	0	0	0	0	0	895	173	335

05.03.2020	0	0	0	0	0	0	0	0	0	973	692	1399
06.03.2020	0	0	0	0	0	0	0	0	0	1063	154	164
07.03.2020	0	0	0	0	0	0	0	0	0	801	125	98
08.03.2020	0	0	0	0	0	0	0	0	0	523	124	137
09.03.2020	0	0	0	0	0	0	0	0	0	1092	135	156
10.03.2020	0	0	0	0	0	0	0	0	0	1062	294	857
11.03.2020	0	0	0	0	0	0	0	0	0	1091	503	1551
12.03.2020	0	0	0	0	0	0	0	0	0	1280	138	181
13.03.2020	0	0	0	0	0	0	0	0	0	1164	165	324
14.03.2020	0	0	0	0	0	0	0	0	0	733	120	143
15.03.2020	0	0	0	0	0	0	0	0	0	539	281	635
16.03.2020	0	0	0	0	0	0	0	0	0	1247	138	128
17.03.2020	0	0	0	0	0	0	0	0	0	1463	528	2008
18.03.2020	0	0	0	0	0	0	0	0	0	1271	528	1868
19.03.2020	0	0	0	0	0	0	0	0	0	1073	682	1891
20.03.2020	0	0	0	0	0	0	0	0	0	1107	135	136
21.03.2020	0	0	0	0	0	0	0	0	0	959	122	133
22.03.2020	0	0	0	0	0	0	0	0	0	1769	1450	2598
23.03.2020	0	0	0	0	0	0	0	0	0	1238	287	582
24.03.2020	0	0	0	0	0	0	0	0	0	1183	231	398
25.03.2020	0	0	0	0	0	0	0	0	0	1448	488	794
26.03.2020	0	0	0	0	0	0	0	0	0	1372	134	132
27.03.2020	0	0	0	0	0	0	0	0	0	642	108	110
28.03.2020	0	0	0	0	0	0	0	0	0	798	114	155
29.03.2020	0	0	0	0	0	0	0	0	0	1536	119	115
30.03.2020	0	0	0	0	0	0	0	0	0	1237	672	981